



Firmware Updates

Readme

Eli-v6.4.84

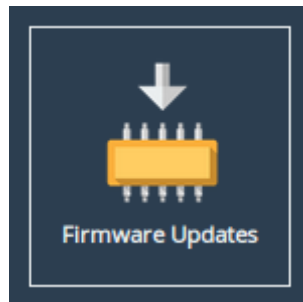
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Firmware Updates

From time to time it may be necessary to upgrade the firmware within the Node. New versions contain resolutions to known issues as well as new features and improvements to the functionality of the Node.

The *Firmware Updates* page allows the administrator to load new firmware onto the Node. From the Home screen, select the *Firmware Updates* icon from the *Node Maintenance* section.



The following page will be displayed:

A screenshot of a web interface titled "Firmware Updates". On the left is a dark blue sidebar with a "Node Menu" section containing icons and text for Home, Reboot, Logout, Support, and Help. Below this is a "Licensed To" section with the text "Bridgeworks Ltd". The main content area is light blue and divided into two sections. The top section is titled "Automatic Firmware Update" and contains a "Check For Updates Automatically:" checkbox (which is unchecked), a "Check Now" button, and a "Save" button. Below this is a note: "Note: No information regarding your node is sent during the check for firmware updates." The bottom section is titled "Firmware Upload" and shows "Firmware revision" as "Eli.v5.01.111 (Feb 24 2017 05:58:42)". It has a "Firmware Image:" label, a "Choose file" button, the text "No file chosen", and an "Update" button. At the bottom of this section is the instruction: "After clicking update please wait for this page to change before proceeding."

You can now instruct the Node to check for new firmware versions, alerting you when a new version is available and providing a button to perform the update. Alternatively, you can manually upload and update to a firmware version of your choosing.

Updating Firmware Manually

It is also possible to download new firmware versions and update manually.

Contact Bridgeworks support at support@4bridgeworks.com providing the serial number of your product to receive the latest version of the firmware.



Warning: Do not load on a firmware which has an earlier release revision unless you have been instructed to by the Bridgeworks support team. Always ensure that you have the correct firmware for your product.

If in any doubt, please contact Bridgeworks support.

Once you have downloaded the new firmware to your local machine:

1. Click on the *Choose file* button to locate the file you have downloaded from the Bridgeworks website.
2. Click on the *Update* button to start. A progress bar labelled *Uploading* will appear showing the progress in uploading the new firmware on to the Node.
3. When the label above the progress bar changes to *Progress*, you can navigate away from this page and the installation will continue.

Updating the firmware will take a few minutes. After the update is complete, a notification will appear under the *Node Menu*, indicating that a system reboot is necessary. To reboot the Node, click on the *Reboot* button located in the *Node Menu* at the left side of the web interface.

A Useful Links

Frequently Asked Questions If you experience problems with the Node, the frequently asked questions page may be able to help: <https://support.4bridgeworks.com/documents/faqs/>

Bridgeworks Support If you continue to experience problems with the Node, please contact support at <https://support.4bridgeworks.com/contact/>.

Bridgeworks Support Videos These videos will guide you through some of the instructions found in this manual. <https://www.youtube.com/user/SANSlide/>.

Product Manuals The latest product manuals can be found at <https://support.4bridgeworks.com/documents/manuals/>.